

# Withdrawal Policy

## 1. Submitting a Withdrawal Request

Clients may request the release of funds from their verified account by submitting a withdrawal application through their personal profile. During the process, clients must choose one of the available withdrawal methods listed and provide all required information accurately.

## 2. Processing Status

Upon submission, the withdrawal request will be marked as "**Requested.**" While under review, it will appear as "**In Process.**" At this stage, the requested amount will be deducted from the client's account balance. Once the request is marked "**Processed,**" the funds will be transferred to the selected payment system.

## 3. Processing Timeline

Withdrawal requests are reviewed individually by the Company's finance department. Standard processing time is 3 to 4 business days. The Company reserves the right to extend this period, in which case the client will be notified using the contact details provided in their profile.

## 4. Minimum Withdrawal Requirement

Clients are required to withdraw at least **80% of their account balance** with each withdrawal request. Failure to meet this threshold will result in a **40% fee** being applied to the transaction. For complete details, please refer to the *Deposits and Withdrawals* section on our website.

## 5. Risk Assessment & Internal Review

The Company reserves the right to delay or cancel withdrawal requests without prior notice if any suspicious activity, policy breaches, or legal concerns are identified during internal risk assessments. In such cases, account access may be temporarily restricted, and clients may be asked to provide additional documentation to complete the review.

6. **Withdrawal Method Restrictions**

Clients may only withdraw funds to the same payment method used for their original deposit. If this is not technically feasible, clients must select an alternative method that complies with the details and conditions specified in their personal profile.

7. **Responsibility for Information Accuracy**

Clients bear full responsibility for ensuring the accuracy and completeness of all information submitted in connection with a withdrawal request. Errors or omissions may result in processing delays or failed transactions.

8. **Bank Card Withdrawals**

If a client has made deposits via bank card, any withdrawal to the same card must not exceed the total amount deposited and must occur within **90 calendar days** from the last deposit. However, due to current restrictions, bank card withdrawals are **temporarily unavailable**. Clients will be required to use alternative approved withdrawal methods.

